



QUALITY of SERVICE SURVEY

We would like your help in evaluating the effectiveness of police services on campus. Your opinion will assist us in determining the quality of the service you received during a particular incident or your general impression of the Campus Police. You are important to us, and we want to make sure we are providing you with the best service possible. Please give us your honest opinion. Thank you for your assistance.

Chief J Scanlan
Campus Police

Proudly serving New College of Florida and USF Sarasota-Manatee

You may complete this form and place in NCF or USFSM Campus Mail addressed to Campus Police at CPD, or you may drop it in the "Comments" box located in the lobby at the Campus Police Department. You can also email the form to jscanlan@ncf.edu or Captain Kelley Masten kmasten@ncf.edu If you wish to be contacted, please leave your name and email and/or phone number.

Case # (if applicable) _____ Officer (if applicable) _____

- 1) Was the officer's response to the scene timely? Yes _____ No _____ N/A _____
- 2) How would you rate the officer's appearance? Excellent _____ Average _____ Fair _____ Poor _____
- 3) Was the officer courteous and professional? Yes _____ No _____
- 4) Was the incident handled properly? Yes _____ No _____ N/A _____
- 5) Was the investigation thorough? Yes _____ No _____ N/A _____
- 6) Was everyone treated in a fair manner? Yes _____ No _____ N/A _____
- 7) Would you feel comfortable having the same officer handle your next call for service? Yes _____ No _____ N/A _____

Please share any further comments or suggestions that might help us serve you better.

Name (optional) _____ Do you wish to be contacted? _____

Phone # _____ Email address _____