

**NEW COLLEGE OF FLORIDA  
REGULATIONS MANUAL**

**CHAPTER 6 - Student Affairs**

**6-3003 Student Ombudsperson**

- (1) The President shall appoint a Student Ombudsperson who will operate as a resource for and provide assistance with informal, impartial and non-adversarial alternatives for the resolution of conflict. The Student Ombudsperson will also direct students toward appropriate College resources.
- (2) The role of the ombudsperson shall not be to advocate for any individual but to advocate for fair and equitably administered processes and to facilitate discussion to identify the best options to resolve problems. The ombudsperson shall be guided by recognized professional standards of practice for the role of the ombudsperson, including the principles of independence, neutrality, confidentiality, and informality, unless otherwise required by law.
- (3) Additional roles or responsibilities within the college assigned to the ombudsperson shall not compromise the ombudsperson's neutrality in responding to an inquiry, concern, or conflict.
- (4) A student's use of the ombudsperson is voluntary and shall not be a required step in any grievance process.
- (5) The ombudsperson shall report directly to the President.

*Authority: Article IX, Sec. 7, Fla. Constitution; Fla. Stat. 1006.51; Fla. Board of Governors Regulations 1.001 and 6.011*

*History: Adopted 04-27-02, as Policy 30-009; Revised and renumbered 05-31-14; Revised 08-19-16 (technical amendment)*