QUALITY OF SERVICE SURVEY

We would like your help in evaluating the effectiveness of police services on campus. Your opinion will assist us in determining the quality of the service you received during a particular incident, or your general impression of the Campus Police. You are important to us, and we want to make sure we are providing you with the best service possible. Please give us your honest opinion. Thank you for your assistance!

Chief Michael A. Kessie
Campus Police
Proudly serving New College of Florida and USF Sarasota -Manatee

You may complete this form and place in the Campus Mail addressed to Campus Police at CPD, or you may drop it in the "Comments" box located in the lobby at the Campus Police Department. You can also email the form to mkessie@ncf.edu.
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Case # (if applicable)_____

Incident:_____ **Officer:**_____

_____

I was a Victim_____ Witness_____ Other_____

1) Was the officer's response to the scene timely? Yes_____ No_____

2) How would you rate the officer's appearance?

Excellent_____ Average_____ Fair_____ Poor_____

3) Was the officer courteous and professional? Yes_____ No_____

4) Was the incident handled properly? Yes_____ No_____

5) Was the investigation thorough? Yes_____ No_____

6) Was everyone treated in a fair manner? Yes_____ No_____

7) Would you feel comfortable having the same officer handle your next call?

Yes_____ No_____

Please share any further comments or suggestions that might help us serve you better.

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